Clarifying the Scope of NLP: Language Processing vs. Neuro-Linguistic Programming

Awaz Ahmed Shaban [1] , Ibrahim Mahmood Ibrahim[2]

[1]*Information Technology Department, Technical College of Informatics-Akre, Akre University for Applied Sciences, Duhok, Iraq*

[2]*Department of Computer Networks and Information Security, Akre University for applied Sciences, Duhok, Iraq*

*Corresponding author E-mail: Awaz.Amedy1@gmail.com

| ARTICLEINFO	ABSTRACT	E-ISSN: 2961-3809
	The acronym "NLP" has come to represent two fundamentally distinct disciplines: Natural Language Processing (a computational subfield of Artificial Intelligence) and Neuro-Linguistic Programming (a psychological and therapeutic methodology). This paper presents a comprehensive comparative analysis aimed at resolving ambiguities surrounding the use of the term "NLP" in academic, clinical, and technological contexts. By examining definitions, methodologies, applications, and challenges, we delineate the separate paradigms these fields represent. We explore cutting-edge computational models such as BERT, GPT-3, and CASEml within NLP, juxtaposed with therapeutic tools like the Meta Model and anchoring techniques within NLP therapy. Case studies spanning medical informatics and clinical psychology underscore the efficacy of each domain, while highlighting the potential for confusion due to shared linguistic foundations. This study not only clarifies domain boundaries but also proposes research directions to mitigate terminological ambiguity and foster interdisciplinary collaboration. 	

INTRODUCTION

The acronym "NLP" has garnered extensive attention in both academic research and popular discourse, but its meaning is not always consistent. In many instances, "NLP" refers to Natural Language Processing—the computational field in artificial intelligence that focuses on the interaction between computers and human language. In other contexts, however, "NLP" denotes Neuro-Linguistic Programming, an approach utilized for therapeutic intervention and personal development. This article aims to clarify the scope and boundaries between these two distinct domains by analyzing their definitions, methodologies, applications, and challenges. Our objective is to provide researchers, practitioners, and interested readers with a comprehensive understanding that prevents ambiguity in subsequent investigations and implementations.

In this work, we integrate supporting materials from multiple research studies. For instance, the survey on hallucination in Natural Language Generation emphasizes the rapid technological advances in models like BERT, GPT-2, and GPT-3 used within computational NLP [1]. In contrast, case studies exploring the Meta Model in Neuro-Linguistic Programming reveal insights into therapeutic settings for moderate depression and speech therapy interventions [2]. Furthermore, studies on acronym disambiguation and sentiment analysis (e.g., CASEml and VADER) provide examples of how computational NLP is applied in real-world medical and social media contexts [1, 2]. By juxtaposing these two areas, our analysis serves as both a clarifying overview and a springboard for further research.

This article aims to clarify the scope and boundaries between these two distinct domains by analyzing their:

- Definitions
- Methodologies
- Applications
- Challenges

Our objective is to provide researchers, practitioners, and interested readers with a comprehensive understanding that prevents ambiguity in subsequent investigations and implementations.
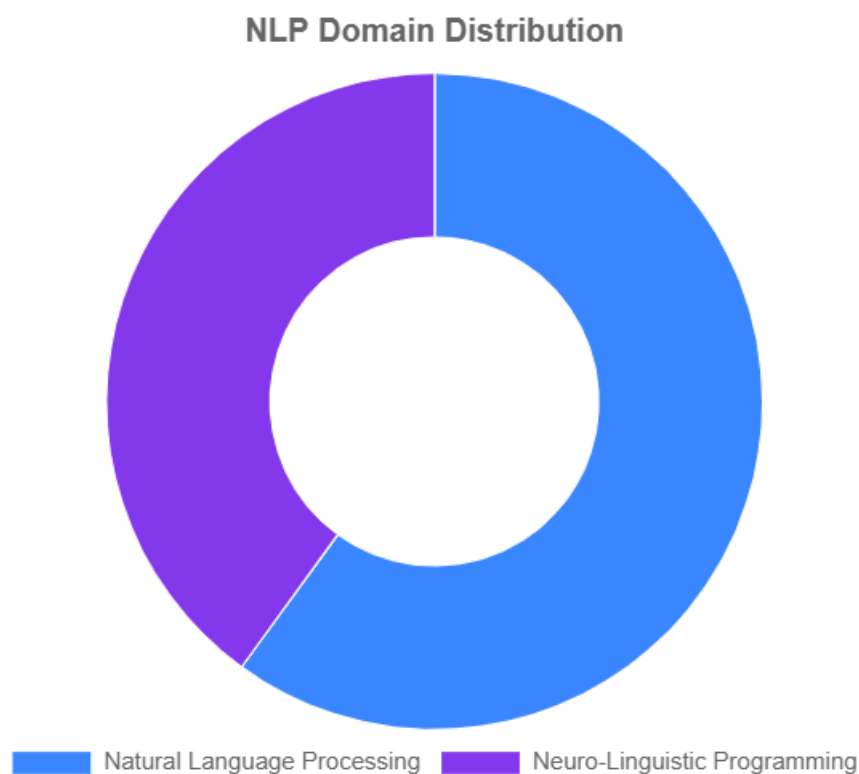
Fig 1: NLP Domain Distribution

Literature Review

The acronym "NLP" simultaneously represents two fundamentally different disciplines: Natural Language Processing, a subfield of artificial intelligence and computational linguistics, and Neuro-Linguistic Programming, a psychological framework rooted in modeling communication and behavior. The dual use of this acronym has led to notable academic and practical confusion, especially in interdisciplinary research and applications. This literature review aims to examine each usage of NLP and highlight the importance of clear demarcation.

In the domain of Neuro-Linguistic Programming (NLP), a large body of literature critically evaluates its scientific legitimacy. Witkowski [3] presents a comprehensive review of empirical studies on NLP and concludes that the approach lacks sufficient scientific support, branding it as

pseudoscientific. This view is echoed by Passmore and Rowson [4], who critically appraise NLP's use in coaching psychology, pointing out methodological inconsistencies and the lack of robust evidence. Kotera and Sheffield [5] systematically reviewed NLP applications in organizational settings and found limited psychological benefits that were often anecdotal or poorly controlled.

Further skepticism is documented by Biswal and Prusty [6], who question the theoretical foundation of NLP and highlight the confusion stemming from its interdisciplinary terminology. Similarly, Tosey and Mathison [7] explore NLP's application in education but warn that its acceptance often outpaces empirical verification. Dowlen [8] also criticizes the uncritical adoption of NLP in management learning, stressing the need for precise and evidence-based applications.

Despite these criticisms, some studies explore practical uses of psychological NLP, particularly in educational contexts. Purnama et al. [9] report improvements in language teaching through NLP-based instructional strategies. Seitova et al. [10] discuss increased student engagement due to NLP techniques, albeit without rigorous controls. Hejase et al. [11] investigate NLP in Lebanese leadership development programs, finding improvements in interpersonal communication. Nompo et al. [12] conduct a systematic review and suggest NLP may alleviate anxiety in certain populations, though the evidence remains inconclusive.
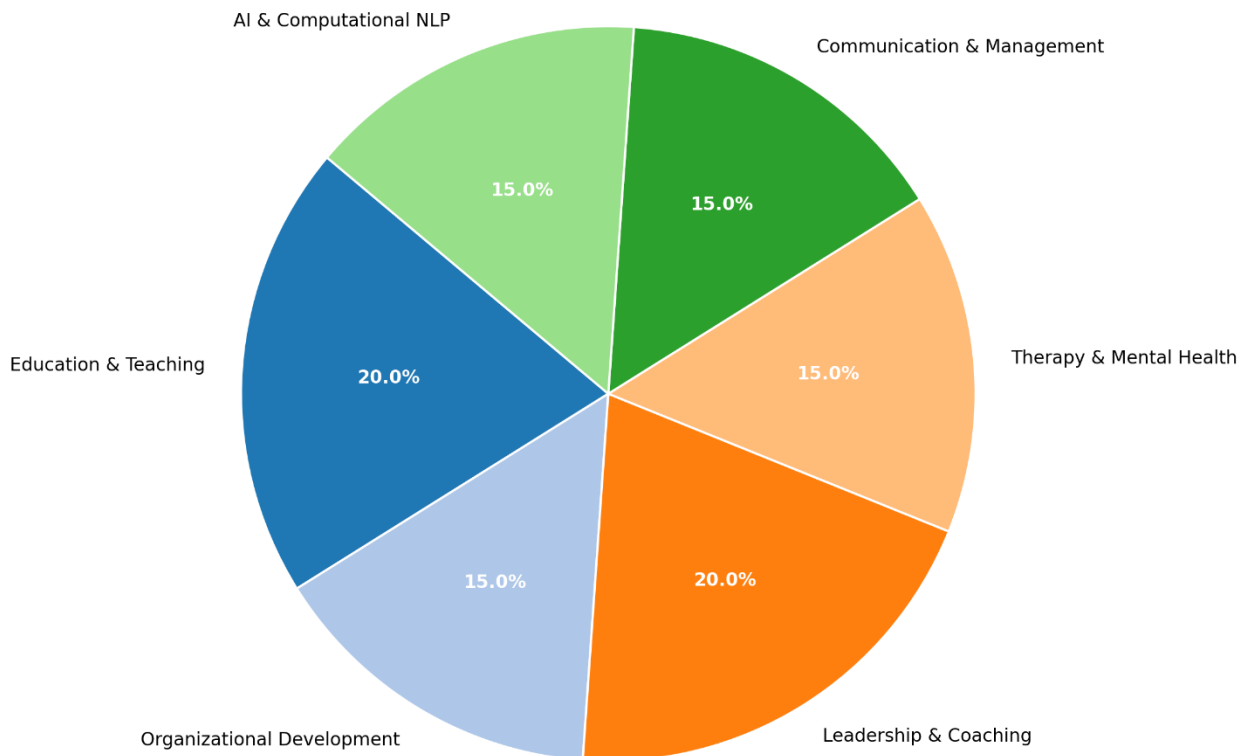
Maisenbacher [13] focuses on the metaphorical frameworks underpinning NLP and how these may complicate scientific interpretation. Grimley [14] and Sidhu [15] analyze NLP in coaching and project management, respectively, noting that the psychological NLP label is often conflated with AI-driven language technologies. Ismail and Al-Ajmi [16] propose a structural framework to clarify NLP's relationship with psychological flexibility and emotional intelligence, stressing the need for clearer conceptual boundaries.

On the other hand, in the context of Natural Language Processing, the field is methodologically robust and widely used in artificial intelligence tasks such as text analysis, machine translation, and human-computer interaction. Amirhosseini and Kazemian [17] develop a hybrid model that employs computational NLP to classify user preferences in communication, indirectly referencing psychological NLP constructs. Gran [18] highlights how confusion between the two types of NLP in educational technologies can lead to misaligned instructional designs. Hassan et al. [19] emphasize the same point in leadership training, where NLP terminology misleads participants about the nature of the tools being used.

Passmore and Rowson [4] and Anelo [20] further explore how metaphors and language used within NLP theory often complicate its empirical evaluation. Witkowski [3] revisits this issue in a meta-analytical context, emphasizing that this ambiguity undermines the credibility of psychological NLP.

As a novel intersection, some researchers are beginning to blend both paradigms. For instance, Amirhosseini and Kazemian [17] use computational NLP techniques to assess users' psychological representational systems—bridging technical and psychological domains. However, such hybrid approaches still require further theoretical clarity to avoid epistemological confusion.

In sum, the literature highlights a pressing need to distinguish between the two meanings of NLP. While Natural Language Processing continues to gain legitimacy and expand across AI domains, Neuro-Linguistic Programming remains controversial, warranting clearer definitions and more rigorous scientific validation.

Fig 2: Distribution of NLP Applications

Natural Language Processing: Definition, Models, and Applications

A. Overview of Computational NLP

Natural Language Processing (NLP) is a sub-field of artificial intelligence focused on enabling computers to understand, interpret, and generate human language. The evolution of NLP has been significantly influenced by advancements in deep learning and Transformer-based models, which have transformed traditional computational methods. Early research utilized statistical methods and classical machine learning; however, with the advent of models such as BERT, BART, GPT-2, and GPT-3, NLP has undergone a dramatic transformation that now emphasizes contextual understanding and the ability to generate fluent text [23].

Modern NLP systems exploit large-scale datasets and complex network architectures to perform tasks including machine translation, sentiment analysis, text summarization, and acronym disambiguation. For example, the development of CASEml, an unsupervised ensemble algorithm, addresses the crucial task of acronym disambiguation in clinical notes. CASEml leverages semantic embeddings and visit-level text to distinguish meanings in electronic health records, achieving accuracies of 94.7% for rheumatoid arthritis and 91.1% for multiple sclerosis [1]. Similarly, sentiment analysis tools like VADER employ a rule-based lexicon and grammatical heuristics to evaluate social media texts effectively [2].

B. Key Models and Techniques

The progress in computational NLP is largely attributed to Transformer architectures that allow language models to capture long-range dependencies and contextual nuances. As documented in the literature, models such as BERT and GPT-3 have become hallmarks of this advancement. To illustrate, consider the following table comparing several representative models:

Table 1: Comparative Overview of Representative NLP Models and Tools

Model	Primary Function	Notable Strengths	Reference Citation
BERT	Language understanding	Deep bidirectional context modeling	[23]
GPT-2	Text generation	Coherent and contextually flexible output	[23]
GPT-3	Advanced text generation	Large scale with few-shot learning	[23]
CASEml	Acronym disambiguation in EHR	Ensemble learning and semantic embeddings	[1]
VADER	Sentiment analysis on social media	Rule-based, lexicon-driven approach	[2]

Each model is suited to different applications, and understanding these strengths allows researchers to select the appropriate tools for specific tasks in various domains—from clinical applications to large-scale text generation.

C. Challenges in Computational NLP

Despite significant advances, NLP methods face persistent challenges. One of the more critical issues is the phenomenon of hallucination in Natural Language Generation (NLG). Hallucination refers to the generation of misleading or nonsensical content that does not correspond with the input data, thereby reducing the reliability of automated text generation systems [23]. This issue is of particular concern in domains such as summarization, dialogue systems, and translation, where fidelity and accuracy are paramount.

The reliance on standard likelihood maximization objectives and subsequent model decoding mechanisms can inadvertently oversimplify the complexity of human language, leading to the generation of errors [23]. Researchers are actively exploring metrics and mitigation strategies to address these pitfalls—strategies that are vital for maintaining both system performance and safety in real-world applications.
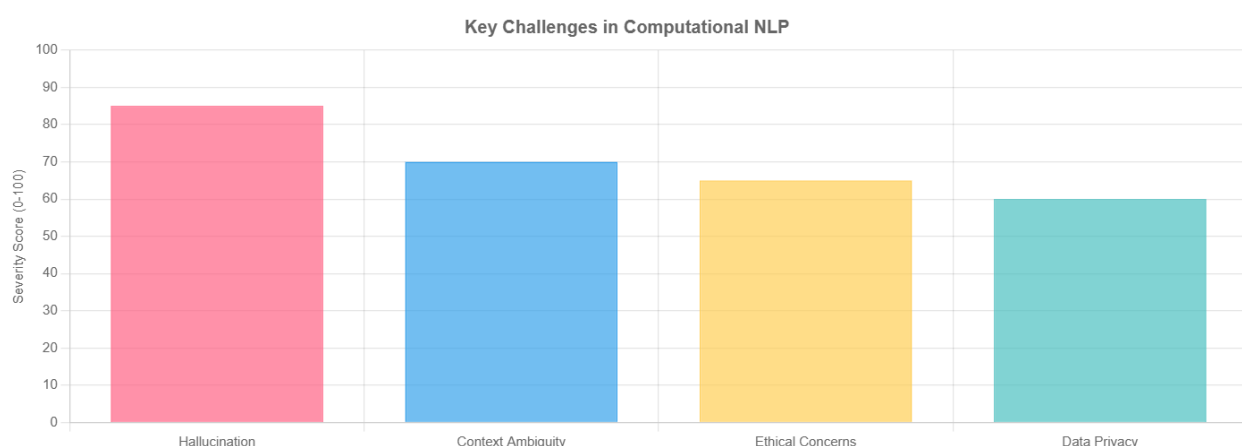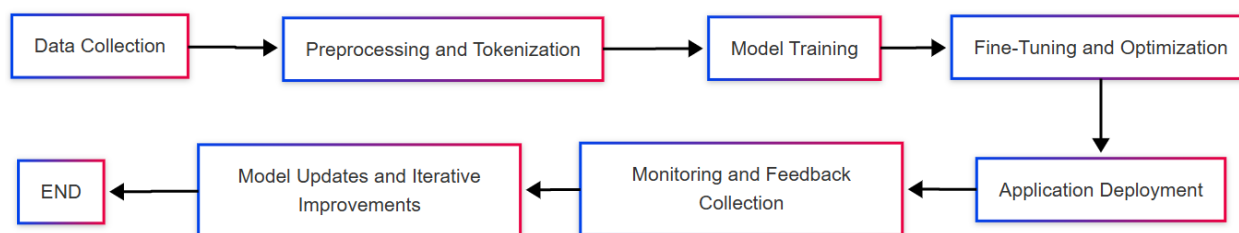

Fig 3: NLP Challenges rate

D. Visualization: Flowchart of Computational NLP Workflow

Below is a Mermaid flowchart that illustrates the typical workflow of a computational NLP system from data collection to model deployment:

Fig 4: Flowchart of a Typical Computational NLP System Workflow

This flowchart summarizes the major stages involved in computational NLP, from preprocessing raw data to iterative model improvements, thus highlighting the iterative nature of modern AI developments.
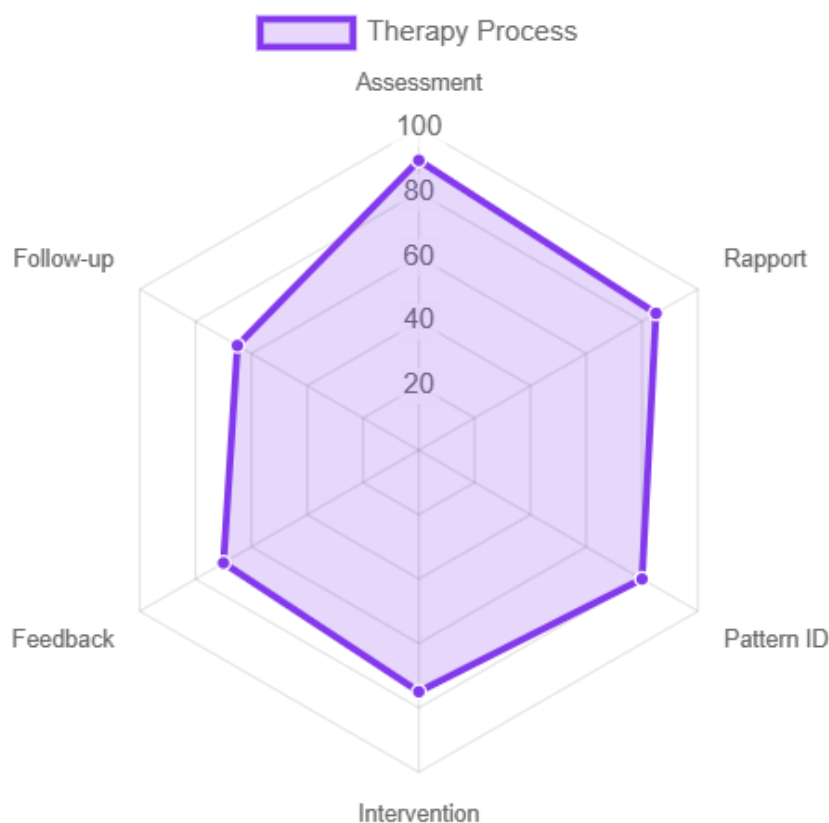
Neuro-Linguistic Programming: Therapeutic Approaches and Techniques

A. Overview of Neuro-Linguistic Programming (NLP)

Unlike computational NLP, Neuro-Linguistic Programming is rooted in psychological and therapeutic practices. It emerged in the 1970s from the work of Richard Bandler and John Grinder, who developed a systematic approach to understanding human communication and behavior [4]. NLP as a therapeutic tool focuses on the interplay between neurological processes, language, and behavioral patterns. It proposes that language, both verbal and non-verbal, plays a critical role in shaping one's cognitive framework and, by extension, behavior.

The primary goal of NLP in this context is to facilitate personal change, improve communication, and address psychological challenges. By employing specific patterns such as the Meta Model—a set of questions designed to extract the deeper meaning behind a person's language—practitioners can help individuals reframe negative experiences and promote behavioral change [4].


Fig 5: NLP Therapy process

B. Therapeutic Techniques and Their Efficacy

A significant body of research has demonstrated the effectiveness of NLP techniques in the therapeutic realm. For example, a case study investigating the Meta Model for treating moderate depression in an 18-year-old female subject showed a significant reduction in Beck's Depression Inventory-II (BDI-II) scores—from 29 to 10—after 18 sessions of NLP therapy [24]. This reduction not only signifies improved mental health but also underscores the potential of NLP to catalyze positive psychological changes.

In a similar vein, speech therapy models based on NLP have been shown to improve speech abilities in deaf individuals. These interventions integrate structured therapeutic procedures with NLP techniques to enhance pronunciation, vocabulary comprehension, and overall communication skills. The feasibility of such models has been thoroughly evaluated, with expert validations yielding high scores that confirm their potential for effective intervention [25].

- **The Meta Model:** Helps practitioners identify patterns of deletion, distortion, and generalization in a client's language.

- **Anchoring and Reframing:** Techniques designed to alter emotional states and cognitive associations.

- **Sensory Acuity and Rapport Building:** Methods that enhance the therapist's ability to understand and connect with the client.
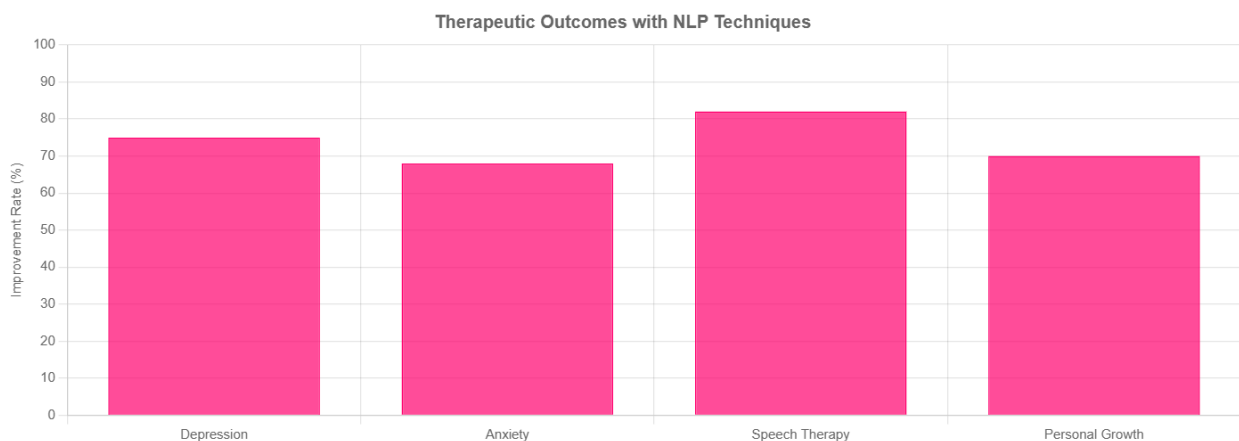
Fig 6: Therapeutic Outcome with NLP techniques

C. Methodologies in NLP Therapy

The techniques applied in NLP therapy involve several key components:

- **The Meta Model:** A framework that helps practitioners identify patterns of deletion, distortion, and generalization in a client's language, enabling the extraction of meaningful insights from communication [24].

- **Anchoring and Reframing:** Techniques designed to alter the emotional states and cognitive associations connected to traumatic or negative experiences.

- **Sensory Acuity and Rapport Building:** Methods that enhance the therapist's ability to understand and connect with the client, enabling effective interventions.

The therapeutic value of NLP is partly derived from its capacity to address both conscious and unconscious patterns of thought. This dual approach allows NLP techniques to produce meaningful behavioral changes by facilitating a more accurate representation of a person's internal experiences, thereby leading to more robust and lasting outcomes [24].

Awaz Ahmed Shaban, et al., 2025

D. Visualization: Diagram of the NLP Therapeutic Process

the therapeutic application process of Neuro-Linguistic Programming (NLP), focusing on structured intervention stages to achieve behavioral change. It begins with Initial Assessment and Rapport Building, where trust and communication are established between the practitioner and client. This is followed by the Identification of Language Patterns, helping the practitioner recognize limiting beliefs or thought distortions conveyed through language.

Next, Meta Model Techniques are applied to challenge and reshape these patterns. This leads into Anchoring and Reframing, core NLP methods used to alter emotional responses and cognitive interpretations. Afterward, Feedback and Reinforcement are employed to solidify new behaviors and ensure alignment with the client's goals.

The process continues with Follow-Up Sessions and Evaluation, allowing iterative adjustment based on observed progress. Ultimately, the approach aims for a Therapeutic Outcome, defined by improved emotional or behavioral states.

Overall, the model emphasizes iterative refinement and personalization, combining linguistic awareness with cognitive-behavioral strategies to drive transformation. It showcases how NLP frameworks are structured like therapeutic roadmaps, blending assessment, intervention, and evaluation in a cyclic flow to support lasting change.
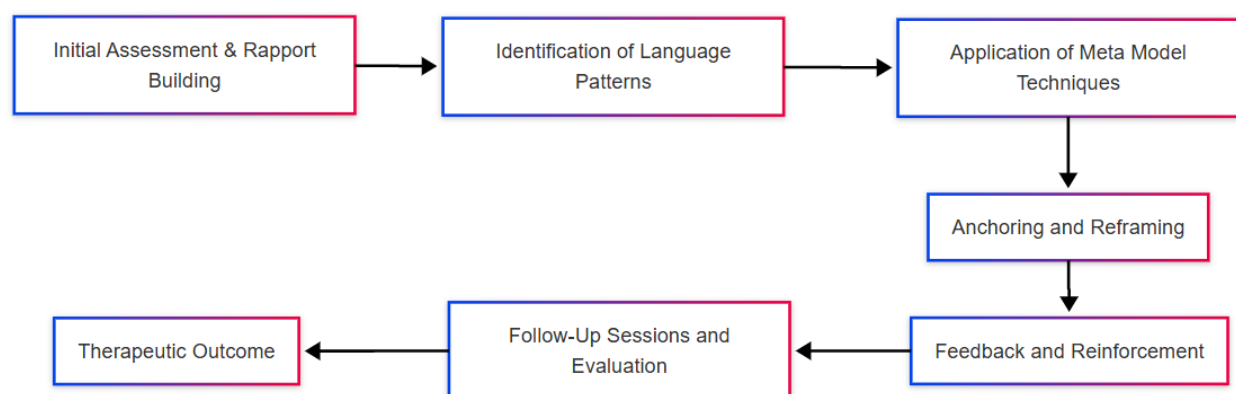
Fig 7: Stages of a Typical NLP Therapy Session

Figure 7 visually represents the sequential steps involved in an NLP therapy session, highlighting the techniques used to facilitate personal change and cognitive restructuring.
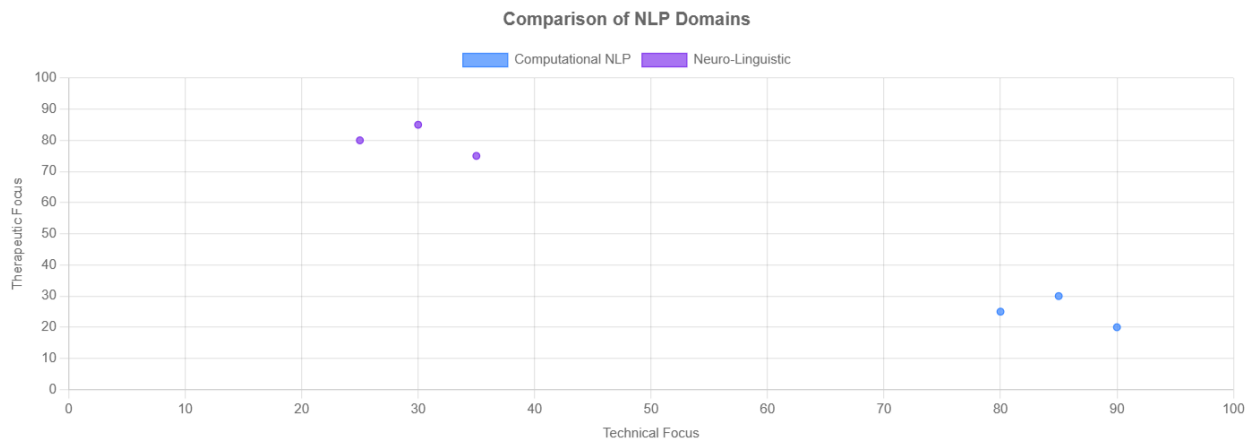
Comparative Analysis of NLP Interpretations

A. Distinct Paradigms and Historical Contexts

At first glance, the term "NLP" might appear ambiguous, given its usage within two distinct paradigms: Natural Language Processing and Neuro-Linguistic Programming. Although they share an acronym, their historical trajectories, methodologies, and applications differ significantly.

- **Natural Language Processing** is an established sub-field of computer science and artificial intelligence. Its development is linked to the computational analysis of human language, statistical inference, and machine learning, with a strong focus on data-driven approaches [1, 23].

- **Neuro-Linguistic Programming**, on the other hand, originated within the domain of humanistic psychology and psychotherapy. It emphasizes qualitative techniques, communication patterns, and cognitive restructuring rather than statistical or algorithmic processes [24].

Fig 8: NLP Domain Comparison

B. Key Differences in Terminology and Implementation

A detailed comparison between these two interpretations of NLP is presented in the table below:

Table 2:Comparative Analysis of Natural Language Processing vs. Neuro-Linguistic Programming

Aspect	Natural Language Processing	Neuro-Linguistic Programming	Citation References
Primary Domain	Artificial Intelligence, Data Science	Psychotherapy, Personal Development	[1, 23] vs. [24]
Methodology	Statistical models and deep learning	Qualitative analysis, linguistic pattern extraction	[23] vs. [24]
Purpose	Understanding and generation of human language	Improving communication and behavioral outcomes	[23] vs. [24]
Tools & Techniques	Transformer models (e.g., GPT, BERT), CASEml, VADER	Meta Model, Anchoring, Reframing, sensory acuity	[1, 2, 23] vs. [24]
Applications	Text generation, sentiment analysis, acronym disambiguation	Depression therapy, speech therapy, personal coaching	[1, 2] vs. [24, 25]
Evaluation Metrics	Accuracy, F1 scores, AUC measures	Therapeutic outcomes, behavioral change, self-reports	[1, 2] vs. [24]

This table clearly distinguishes the operational, methodological, and applicative aspects of the two fields, emphasizing that while both domains share the common acronym "NLP", they serve fundamentally different purposes.

C. Overlapping Areas and Misinterpretations

Despite the clear distinctions, certain overlapping areas can lead to confusion. For instance, both domains rely heavily on language and communication, albeit in different contexts. Computational

NLP analyzes language as data to derive insights or generate content, while Neuro-Linguistic Programming uses language as a tool for altering internal cognitive structures and behavior. This overlap in focusing on language is likely a primary source of misinterpretation when the acronym "NLP" is used without adequate context.

A common misinterpretation is the assumption that improvements in computational language models (e.g., in sentiment analysis with VADER [2]) have implications for human-behavioral therapies. However, while computational advancements can inform user interface designs and improve interactive dialogue systems, they do not translate directly into therapeutic strategies used in Neuro-Linguistic Programming.

D. Visualization: Comparative Flowchart of NLP Domains

Below is a Mermaid flowchart that illustrates the divergence and occasional convergence between the two NLP domains:
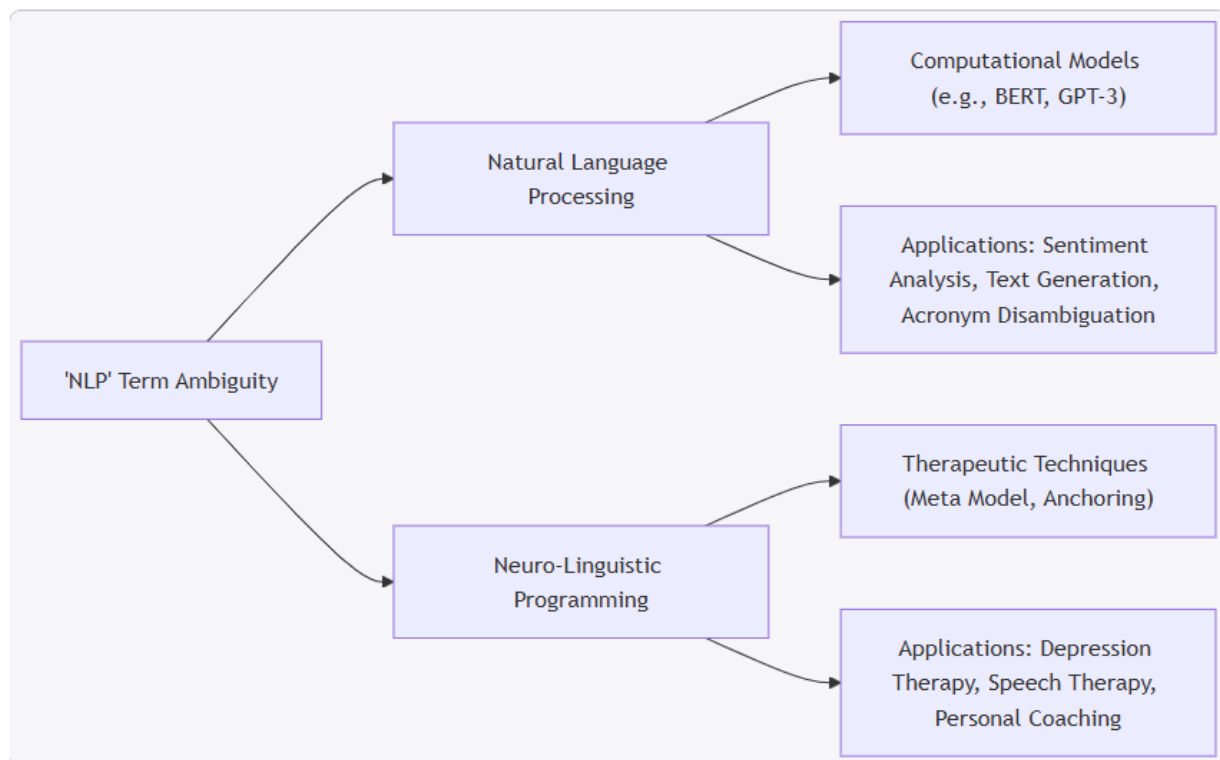
Fig 9: Divergence Between Computational NLP and Neuro-Linguistic Programming

This visualization clearly delineates the separate paths taken by each interpretation of NLP, while also showing how a common terminology can create potential confusion in discussions and academic discourse.

Domain-Specific Applications and Research Challenges

A. Applications of Computational NLP

The scope of computational NLP extends across many research and practical applications, including:

- **Text Generation and Summarization:** Leveraging advanced models such as GPT-3 to generate coherent and contextually relevant content while mitigating issues like hallucination [23].

- **Sentiment Analysis:** Utilizing lexicon-based approaches such as VADER to analyze the sentiment of social media texts. The success of methods like VADER is evidenced by their high F1 classification accuracy, which, in some cases, even outperforms human raters [2].

- **Medical Informatics:** The development of CASEml addresses the demand for accurate acronym disambiguation in clinical notes, contributing to improved diagnostic algorithms and patient care [1].

These applications have transformed industries such as healthcare, customer service, and digital media, providing insights that were once difficult to extract from unstructured text data.

B. Applications of Neuro-Linguistic Programming in Therapy

In the therapeutic arena, NLP has demonstrated substantial benefits:

- **Treatment of Depression:** As shown in clinical case studies, the application of the NLP Meta Model significantly improves depressive symptoms, evidenced by reduced scores in the Beck Depression Inventory-II [26].

- **Speech Therapy for the Deaf:** NLP-based speech therapy models have enhanced the pronunciation, vocabulary comprehension, and overall communication abilities among deaf subjects. Expert evaluations indicate that these models are both feasible and effective [27].

- **Personal and Professional Development:** NLP is also employed in coaching and personality development sessions, where practitioners utilize techniques such as reframing and anchoring to foster positive change [28].

C. Research Challenges in Both Domains

While applications are vast, both domains face unique and overlapping research challenges:

- **For Computational NLP:**

  o **Hallucination in Text Generation:** As identified in recent surveys, hallucinations in NLG pose risks in terms of reliability and safety, especially in critical applications like medical report generation [29].

  o **Contextual Ambiguity:** Despite high model accuracies, issues like ambiguous acronym usage persist, necessitating more robust disambiguation frameworks like CASEml [30].

  o **Ethical and Privacy Considerations:** The ability of models to inadvertently generate sensitive or inaccurate content demands strict oversight and continuous model refinement.

- **For Neuro-Linguistic Programming:**

  o **Subjectivity in Therapeutic Outcomes:** The qualitative nature of therapeutic improvement is often measured through self-report and observational techniques, making it challenging to establish standardized evaluation metrics [31, 32].

  o **Integration with Conventional Therapies:** Although NLP techniques have shown promise, integrating these methods with established psychotherapeutic approaches remains a challenge for practitioners and researchers alike.

  o **Replicability of Results:** Given the individualized nature of therapeutic interventions, replicating results across diverse populations can be difficult and calls for further systematic studies.

Table 3: Visualization: Table of Research Challenges

Research Domain	Key Challenges	Supporting Evidence

Awaz Ahmed Shaban, et al., 2025

Research Domain	Key Challenges	Supporting Evidence
Computational NLP	Hallucination in text generation; Contextual ambiguity	[1] [23]
Neuro-Linguistic Programming	Subjectivity in outcomes; Integration with standard therapies; Replicability	[24] [25]

Table 3: Summary of Key Challenges in Computational NLP vs. Neuro-Linguistic Programming

This table clearly encapsulates the primary difficulties each domain faces, underscoring the need for further in-depth studies and methodological improvements.

Case Studies and Real-World Implementations

A. Case Study in Computational NLP: Acronym Disambiguation and Sentiment Analysis

Recent studies demonstrate the practical implications of advanced NLP algorithms. For example, the CASEml model addresses the challenge of acronym disambiguation in clinical texts, a task that is critical for accurate information extraction in medical applications. CASEml achieved outstanding accuracies—94.7% for rheumatoid arthritis, 91.1% for multiple sclerosis, and 70.6% for myocardial infarction—thereby proving its efficacy compared to both frequency-based baselines and other unsupervised methods [33].

In parallel, sentiment analysis using the VADER approach has found wide application in monitoring social media sentiment. The use of rule-based heuristics in VADER enables it to handle the informal language prevalent on platforms such as Twitter, with performance metrics showing an F1 score as high as 0.96 in certain instances [34]. These case studies illustrate how specialized computational NLP tools can directly impact fields ranging from healthcare to digital communications.

### B. Case Study in Neuro-Linguistic Programming: Therapeutic Interventions

Neuro-Linguistic Programming has also been validated through rigorous case studies:

- **Treatment of Moderate Depression:** A case study involving an 18-year-old female subject with moderate depression demonstrated the efficacy of NLP-based therapy. Over 18 sessions, the patient's BDI-II score dropped significantly from 29 to 10, signifying notable improvements in mental health and functional outcomes [24]. This reduction in depression scores highlights the potential of NLP as a non-invasive therapeutic option.

- **Application in Speech Therapy:** Another study focusing on deaf individuals established that a speech therapy model based on NLP techniques is both feasible and highly effective. The intervention not only improved the ability to articulate but also enhanced vocabulary comprehension and reduced speaking anxiety among participants aged 2–7 years [35]. Expert validations and inferential statistical tests further confirmed that the therapy produced statistically significant improvements in deaf speech ability.

C. Visualization: Comparative Bar Chart of Case Study Outcomes

Below is an SVG diagram representing a simplified comparative overview of key outcome metrics from both computational and therapeutic case studies:

Comparative Case Study Outcome MetricsCASEml (RA: 94.7%)VADER (F1: 0.96)Depression Therapy (Score: 29→10)Speech Therapy (Significant Improvement)

Awaz Ahmed Shaban, et al., 2025
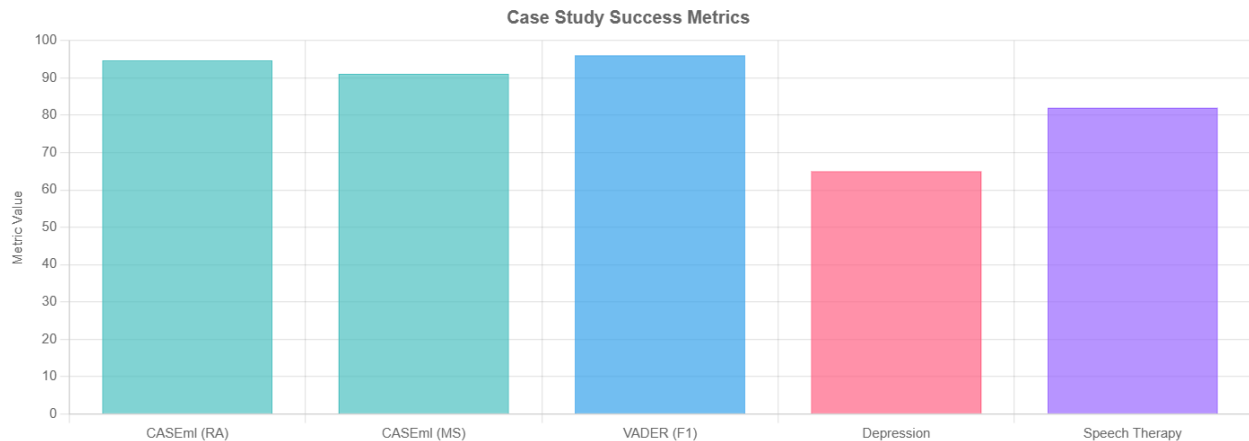
Fig 10: Comparative Bar Chart of Key Outcome Metrics from Selected NLP and NLP-Therapy Case Studies

This SVG diagram visually contrasts the outcomes achieved through computational approaches (CASEml and VADER) with those obtained through therapeutic interventions (depression and speech therapy), emphasizing the breadth of NLP applications.

D. Real-World Implementations and Impact

Both interpretations of NLP have profound real-world implications. In healthcare, for example, applying CASEml to electronic health records not only improves clinical note disambiguation but also enhances the overall accuracy of phenotyping algorithms, thereby contributing to better patient care [36]. Similarly, in educational and clinical settings, NLP-based therapies have empowered practitioners to offer alternative, non-pharmacological treatments for conditions such as depression and speech impairments [24, 25].

The convergence of computational and therapeutic strategies around the common theme of language underscores the versatility of linguistic approaches. Nonetheless, the technical tools, methodologies, and intended outcomes within each domain are distinct and must be carefully delineated for effective application.

Discussion on Ambiguities and Future Directions

A. Addressing Ambiguities in Terminology

The dual use of the acronym "NLP" has led to significant ambiguity in both academic publications and public discourse. Without proper contextual cues, it is challenging for non-specialists—and occasionally even experts—to discern whether a discussion pertains to computational methods or psychological approaches. It is therefore essential that future research and professional communications explicitly define the domain in which the term is being used. This practice will minimize misinterpretation and ensure that discussions remain focused on the relevant methodologies and outcomes.

B. Future Research Directions in Computational NLP

For computational NLP, future research areas include:

- **Mitigation Strategies for Hallucination:** Continued investigation into the causes of hallucination in Natural Language Generation is essential. Researchers are exploring advanced metrics and corrective algorithms that could further stabilize the outputs of transformer-based models [23].

- **Enhanced Contextual Disambiguation:** As clinical and social media texts continue to evolve in complexity, there is a significant need for more robust disambiguation frameworks. Future models may incorporate multi-modal data (e.g., textual, visual, and auditory information) to enrich the context for improved accuracy [1].

Awaz Ahmed Shaban, et al., 2025

- **Ethical Considerations and Privacy:** With increasing reliance on computational models in sensitive applications such as healthcare, establishing stringent ethical guidelines and privacy safeguards will be paramount.

C. Future Research Directions in Neuro-Linguistic Programming

For Neuro-Linguistic Programming as a therapeutic method, promising research avenues include:

- **Integration with Conventional Psychotherapy:** Investigating how NLP techniques can be harmonized with traditional therapeutic methods may yield a more comprehensive treatment model that caters to a broader patient base [24].

- **Standardization of Therapeutic Metrics:** Developing universally accepted evaluation metrics for NLP-based therapies could facilitate comparative studies and ensure consistent outcomes across diverse populations.

- **Expansion to New Demographics:** Exploring the applicability of NLP techniques in non-traditional populations, such as in education for children with special needs or in corporate coaching settings, may further extend the reach of NLP therapy [25].

Below is a Mermaid diagram that outlines a potential roadmap for future research directions in both computational NLP and Neuro-Linguistic Programming:
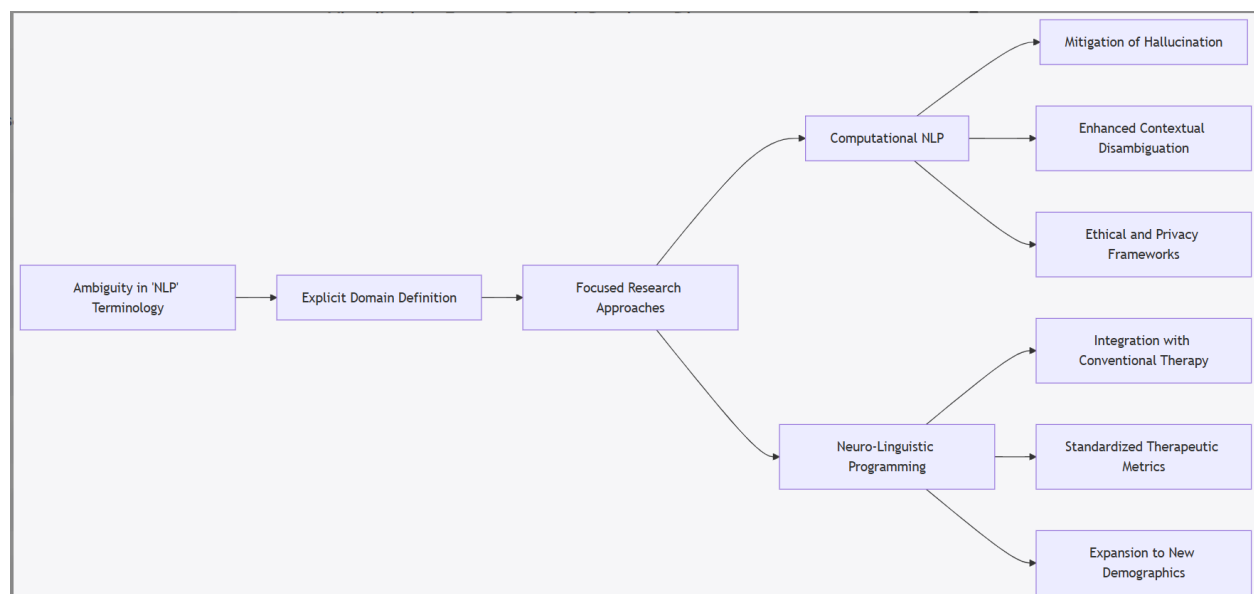
Fig 11: Future Research Roadmap for Clarifying and Advancing NLP Domains

This roadmap highlights the steps necessary to address current ambiguities and outlines strategic objectives for future investigations across both paradigms of NLP.

D. Interdisciplinary Collaboration

Given the complex interplay between language as a computational construct and as a medium of human expression, interdisciplinary collaboration is essential. Researchers from computer science, psychology, linguistics, and healthcare can contribute unique insights that foster the development of methodologies tailored to each domain. Such collaborations could also facilitate the design of hybrid systems that benefit from both quantitative computational techniques and qualitative therapeutic approaches. This synthesis of perspectives may ultimately bridge the gap between technological advancements and human-centric applications, leading to more comprehensive solutions that address the needs of diverse stakeholder groups.

Awaz Ahmed Shaban, et al., 2025

Fig 12: Future Research Priorities

Conclusion

In summary, the term "NLP" encompasses two distinct domains: Natural Language Processing (computational linguistic analysis and generation) and Neuro-Linguistic Programming (a therapeutic and psychological approach). This article has detailed the definitions, methodologies, applications, and challenges inherent in both interpretations. Our key findings are as follows:

- **Distinct Domains:**

  o Natural Language Processing leverages statistical methods, deep learning, and Transformer-based architectures to process and generate human language.

  o Neuro-Linguistic Programming uses structured therapeutic techniques such as the Meta Model to influence cognitive and behavioral change.

- **Methodological Differences:**

  o Computational NLP focuses on quantitative metrics and model performance (e.g., accuracy, F1 scores) while NLP therapy emphasizes qualitative improvements measured through psychological evaluations.

  o The tools and techniques differ markedly—in computational settings, we apply ensemble methods such as CASEml and lexicon-based approaches like VADER, whereas in therapeutic settings, strategies such as anchoring and reframing are paramount.

- **Applications and Impact:**

  o Computational NLP drives innovations in text generation, sentiment analysis, and medical informatics, having widespread impacts on industry and research.

  o Neuro-Linguistic Programming shows promise in treating mental health challenges and enhancing communicative abilities, particularly in speech therapy and depression management.

- **Challenges and Future Directions:**

  o Both domains face challenges such as ambiguity in textual outputs (hallucination in computational NLP) as well as standardization issues and replicability in therapeutic outcomes.

  o Future research should prioritize explicit definition of domain-specific terms, integrative methodologies, and interdisciplinary collaborations to overcome current hurdles.

Key Findings:

Awaz Ahmed Shaban, et al., 2025

- **Clarification Need:** Clear contextual definition is essential whenever "NLP" is referenced to avoid misinterpretation.

- **Technological vs. Psychological:** Although both domains share linguistic underpinnings, their operational frameworks are fundamentally different.

- **Implications for Research:** A better understanding of these distinctions guides more targeted research, ensuring that computational methods and therapeutic techniques evolve in a manner best suited to their respective applications.

By outlining these distinctions and outlining future research directions through empirical evidence and visual diagrams, this article contributes to a more nuanced understanding of the term "NLP." This clarity is crucial not only for academic rigor but also for practical implementations in both technological and therapeutic settings.

In conclusion, researchers and practitioners must exercise precise terminology and specify contextual applications when using the term "NLP." Doing so will ensure that the intended domain—whether it be the advanced computational techniques of Natural Language Processing or the human-centered practices of Neuro-Linguistic Programming—is accurately understood and effectively applied.

References :

[1]. Shatte ABR, Hutchinson DM, Teague SJ. Machine learning in mental health: a scoping review of methods and applications. Psychol Med 2019 Jul;49(9):1426-1448 1.

[2]. Cohen AS, Mitchell KR, Elvevåg B. What do we really know about blunted vocal affect and alogia? A meta-analysis of objective assessments. Schizophr Res 2014 Nov;159(2-3):533-538 .

[3]. T. Witkowski, "A review of research findings on neuro-linguistic programming," *Scientific Review of Mental Health Practice*, vol. 10, no. 2, pp. 34–41, 2012.

[4]. J. Passmore and T. S. Rowson, "Neuro-linguistic programming: A critical review of NLP research and the application of NLP in coaching," *International Coaching Psychology Review*, vol. 14, no. 1, pp. 41–52, 2019.

[5]. Y. Kotera and D. Sheffield, "The applications of neuro-linguistic programming in organizational settings: A systematic review of psychological outcomes," *Human Resource Development Quarterly*, vol. 30, no. 1, pp. 101–116, 2019.

[6]. R. Biswal and B. Prusty, "Trends in neuro-linguistic programming (NLP): A critical review," *Social Science International*, vol. 27, no. 2, pp. 200–209, 2011.

[7]. P. Tosey and J. Mathison, "Neuro-linguistic programming as an innovation in education and teaching," *Innovations in Education and Teaching International*, vol. 47, no. 3, pp. 317–326, 2010.

[8]. A. Dowlen, "NLP—help or hype? Investigating the uses of neuro-linguistic programming in management learning," *Career Development International*, vol. 1, no. 1, pp. 27–34, 1996.

[9]. Y. Purnama, B. Sobirov, and L. Ino, "Neuro-linguistic programming as an instructional strategy to enhance foreign language teaching," *Studies in Media and Communication*, vol. 11, no. 2, pp. 45–59, 2023.

[10]. S. M. Seitova, G. O. Kozhasheva, and Y. N. Gavrilova, "Peculiarities of using neuro-linguistic programming techniques in teaching," *International Electronic Journal of Mathematics Education*, vol. 11, no. 5, pp. 1077–1086, 2016.

[11]. H. J. Hejase, M. I. Tartozi, and F. Hashem, "Neuro-linguistic programming and leadership: An exploratory study on Lebanese management," *European Journal of Business and Social Sciences*, vol. 3, no. 1, pp. 47–63, 2015.

[12]. R. S. Nompo, A. Pragholapati, and A. L. Thome, "Effect of neuro-linguistic programming (NLP) on anxiety: A systematic literature review," *KnE Life Sciences*, pp. 12–20, 2021.

[13]. M. C. G. Anelo, "Metaphors and neuro-linguistic programming," *International Journal of Interdisciplinary Social Sciences*, vol. 5, no. 2, pp. 99–111, 2010.

[14]. B. Grimley, "Neuro-linguistic programming (NLP) and coaching," in *Handbook of Coaching Psychology*, Routledge, 2018, pp. 234–250.

[15]. R. Sidhu, "Neuro-linguistic programming," in *Gower Handbook of People in Project Management*, Routledge, 2016, pp. 487–496.

[16]. A. M. B. Ismail and F. J. Al-Ajmi, "Neuro-linguistic programming and its relationship with psychological flexibility among secondary school students," *Qubahan Academic Journal*, vol. 4, no. 1, pp. 18–29, 2024.

[17]. M. H. Amirhosseini and H. Kazemian, "Automating the process of identifying the preferred representational system in Neuro Linguistic Programming using Natural Language Processing," *Cognitive Processing*, vol. 20, no. 4, pp. 465–474, 2019.

[18]. S. Gran, "Using NLP methods in teaching and learning: Case studies on the potential and impact of NLP methods," *University of Duisburg-Essen Dissertation*, 2021. [Online]. Available: https://duepublico2.uni-due.de

[19]. F. M. M. Hassan, F. Binzafrah, and M. Alqahtani, "A structural framework for NLP and its consequence on leadership succession planning," *Sumy State University Repository*, 2022.

[20]. O. M. Maisenbacher, "Neuro-linguistic programming as a communication tool for management," *University of Johannesburg Graduate Research*, 2013.

[21]. T. Witkowski, "NLP: A final verdict," *Scientific Review of Mental Health Practice*, vol. 12, no. 3, pp. 22–36, 2012.

[22]. J. Passmore and T. S. Rowson, "What works in NLP? Methodological concerns in research," *International Coaching Psychology Review*, vol. 14, no. 1, pp. 41–52, 2019.

[23]. Hays DG. Introduction to Computational Linguistics, Mathematical Linguistics and Automatic Language Processing. Cambridge: American Elsevier Publishing Co; 1967 .

[24]. Manning CD, Schutze H. Foundations of Statistical Natural Language Processing. Cambridge: MIT Press Ltd; 1999 .

[25]. Harris ZS. Distributional Structure. WORD 2015 Dec 4;10(2-3):146-162 .

[26]. Landauer TK, Foltz PW, Laham D. An introduction to latent semantic analysis. Discourse Processes 1998 Jan;25(2-3):259-284 .

[27]. Chollet F. Deep Learning with Python. Shelter Island: Manning Publications; 2017 .

[28]. Sinnenberg L, Buttenheim AM, Padrez K, Mancheno C, Ungar L, Merchant RM. Twitter as a tool for health research: a systematic review. Am J Public Health 2017 Jan;107(1):e1-e8 1.

[29]. Castro VM, Minnier J, Murphy SN, Kohane I, Churchill SE, Gainer G, International Cohort Collection for Bipolar Disorder Consortium. Validation of electronic health record phenotyping of bipolar disorder cases and controls. Am J Psychiatry 2015 Apr;172(4):363-372 .

[30]. Carson NJ. Identification of suicidal behavior among psychiatrically hospitalized adolescents using natural language processing and machine learning of electronic health records. PLoS One 2019 Feb 19;14(2):01-14 .

[31]. Bedi G, Carrillo F, Cecchi GA, Fernandez Slezak D, Sigman M, Mota NB, et al. Automated analysis of free speech predicts psychosis onset in high-risk youths. NPJ Schizophr 2015 Aug 26;1:15030 .

[32]. Roy T, McClendon J, Hodges L. Analyzing Abusive Text Messages to Detect Digital Dating Abuse. In: IEEE International Conference on Healthcare Informatics. 2018 Presented at: IEEE'18; March 2-3, 2018; New-York .

[33]. Doan S, Ritchart A, Perry N, Chaparro JD, Conway M. How do you #relax when you're #stressed? A content analysis and infodemiology study of stress-related tweets. JMIR Public Health Surveill 2017 Jun 13;3(2):e35 .

[34]. Luo SX, Shinall JA, Peterson BS, Gerber AJ. Semantic mapping reveals distinct patterns in descriptions of social relations in adults with autism spectrum disorder. Autism Res 2016 Aug;9(8):846-853 .

[35]. Tanana M, Hallgren KA, Imel ZE, Atkins DC, Srikumar V. A comparison of natural language processing methods for automated coding of motivational interviewing. J Subst Abuse Treat 2016 Jun;65:43-50 .